

FREQUENTLY ASKED QUESTIONS

Why is a partnership with United Site Services different?

United Site Services is the nation's leader in providing portable sanitation, temporary fencing, restroom trailers, and other site services. With 2,400 + trained professionals, we help you improve your productivity with our safe, reliable, and quality site services. Above all, our associates live and work in the same communities where you live and work. We may be national, but ***our roots are local.***

How will United Site Services benefit your business?

Once the transition is completed, you will have several new benefits;

- ✓ More locations in your local markets.
- ✓ Broader selection of services delivered by trained professionals at your job sites, whether you work within Virginia or nationally.
- ✓ Expanded Customer Care hours so you can talk to a real person about your service needs.
Monday – Friday: 7am EST to 8pm EST | Saturdays: 8am EST to 4pm EST
- ✓ Service you can trust®.
 - a. We practice industry leading safety standards including DOT compliance, drug screening and background checks on new hires, ongoing training, and much more.

What areas are covered by United Site Services?

In addition to Virginia, USS services 30 states and the District of Columbia. For a complete coverage map, visit;

<https://www.unitedsiteservices.com/locations/porta-potty-rental-service-area>

What additional services are available to my business via United Site Services?

Full Suite of Portable Restrooms	Holding Tanks/ Septic Pumping
Luxury Restroom Trailers	Temporary Fencing & Privacy Screens
Mobile Hand Hygiene Stations	Temporary Power Solutions
On-site Showers	Roll Off Trash & Dumpster Services

What number should I call if I need to arrange service or need assistance with billing issues?

You can call us as always at **1-800-TOILETS**.

I need an updated W-9, COI, etc. how do I request one?

You can easily request an updated W-9 or COI by calling us at 1-800-TOILETS.