



PORTABLE RESTROOMS, TEMPORARY FENCE, RESTROOM TRAILERS and MORE

January 4, 2016

Dear Valued Customer,

We are pleased to announce that **United Site Services (“USS”)** has acquired the portable sanitation business of **Country Portables** of North Haven, CT. With a national branch network and expanded service offering, USS will be able to deliver best-in-class customer service and provide a rapid response for a wide variety of portable restroom, temporary fencing, and other sanitation needs.

The United Site Services acquisition only pertains to the portable restroom business from Country Enterprises, LLC. If you are currently using Country Enterprises for *septic, drain cleaning, or solid waste hauling*, these services will continue to be provided by Country Enterprises, LLC, and are not impacted by this transition.

Your next invoice will be from *United Site Services*. Please remit any unpaid portable sanitation invoices from Country Portables and all future United Site Services invoices to the address below.

REMITTANCE ADDRESS:

United Site Services - PO Box 5502 - Binghamton, NY 13902-5502

Please add the United Site Services phone number to your contacts for your service needs or billing inquiries:
(203) 923-0015.

United Site Services is committed to your satisfaction, and we are working closely with Country Portables to ensure a seamless transition and uninterrupted service.

The attached Frequently Asked Questions document will provide you with more information on USS. If at any time during this transition you have concerns or questions, please feel free to contact me directly. We are delighted with our new venture and look forward to a long-term partnership.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Cashman", with a horizontal line extending from the end of the signature.

Jim Cashman
Chief Operating Officer
United Site Services, Inc.



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FREQUENTLY ASKED QUESTIONS

Why is a partnership with United Site Services different?

United Site Services is the nation's leader in jobsite services. With more than 65 locations coast to coast, we are the most capable provider of quality portable restroom rentals and temporary fence rentals. Our fast, friendly customer service gives you peace of mind from expert planning to accurate delivery and quality service.

In addition, USS has Event Planning Specialists available in every market to help you design exactly the right solution for your event. We also provide hands-on sanitation planning for your job site.

What areas are covered by United Site Services?

USS has offices in more than 24 states and the District of Columbia. For a complete coverage map, visit <https://www.unitedsiteservices.com/locations/porta-potty-rental-service-area>.

How many locations does United Site Services have specifically covering Connecticut?

As part of USS you now have the access to the largest branch network in New England. With six locations, we offer the largest coverage footprint in the region!

Branford, CT - Stamford, CT - Springfield, MA - Foxboro, MA - Haverhill, MA - Sandwich, MA

What additional services are available to my business in this new partnership with United Site Services?

Full Suite of Portable Restrooms
Restroom Trailers
Mobile Hand Hygiene Stations
On-site Showers

Holding Tanks
Temporary Fences & Privacy Screens
Temporary Power Solutions
Roll Off Trash & Dumpster Services

What number should I call if I need to arrange service or need assistance with billing issues?

At United Site Service we are available 24/7 for any emergency need! To assure you receive a premier level of service throughout this transition we have created a dedicated call in number for our new Country Portable customers, you can reach our friendly call center staff during our standard hours of 8:00am to 5:00pm Monday through Friday at **(203) 923-0015**.

I need an updated W-9, how do I request one?

You can easily request an updated W-9 by calling 203-923-0015 or on our website at www.unitedsiteservices.com/country-portables

I need an updated COI, how do I request one?

We're proud of our rapid customer response and will be glad to send you an individualized COI. You can request on simply by calling 203-923-0015 during our normal business hours.