



January 7, 2020

Dear Valued Customer:

We are pleased to announce that United Site Services, Inc. acquired PBS Services on October 9, 2019.

What does this mean for you?

I assure you that the outstanding team you have come to rely on at PBS Services will continue to provide you with the same high level of service. Moving forward, you will now have access to a network of 100+ United Site Services locations gaining access to the industry's largest selection of portable restrooms, luxury restroom trailers, temporary fence, roll off dumpsters and more.

We at United Site Services are committed to your satisfaction and are working closely with PBS Services to ensure a seamless transition and uninterrupted service. Please contact 256-721-8727 for all your rental, service, delivery, pickup and billing needs.

United Site Services, formerly PBS Services, will issue your invoices. Remittance address remains the same:

REMITTANCE ADDRESS:

United Site Services dba PBS Services
150 Pioneer Drive
Killen, AL 35645

Any current contracts will remain under PBS Services and you will not experience any interruption in service. You can find a copy of our W-9 and Certificate of Insurance located on our website at www.UnitedSiteServices.com. The attached Frequently Asked Questions will provide you with more information on this transition.

We value your business and are committed to providing you with easy, safe and clean portable sanitation and site solutions.

Sincerely,

A handwritten signature in black ink, appearing to read "Russell Schuster".

Russell Schuster
Chief Operating Officer
United Site Services, Inc.



FREQUENTLY ASKED QUESTIONS

Why is a partnership with United Site Services different?

United Site Services is the nation's leader in providing portable sanitation, temporary fence, restroom trailers, and other site services. With over 3,000 trained professionals, we help you improve your productivity with our easy, safe and clean site services. Above all, our associates live and work in the same communities where you live and work.

What is the phone number to call for orders and service?

Please continue to call: 256-721-8727

How will United Site Services benefit your business?

Once the transition is completed, you will have several new benefits:

- ✓ More locations in your local markets.
- ✓ Broader selection of products and services delivered by trained professionals at your job sites, whether you work within Alabama or nationally.
- ✓ An Easy, Safe & Clean experience from start to finish. Our promise to is to make doing business with us easy while supporting your unique project needs with safe and clean temporary site solutions.

What areas are covered by United Site Services?

United Site Services has 100+ locations coast-to-coast. For a list of locations visit: www.UnitedSiteServices.com/Locations/

What additional services are available to my business via United Site Services?

Full Suite of Portable Restrooms
Luxury Restroom Trailers
Mobile Hand Washing Stations
Shower Trailers

Holding Tanks/Septic Pumping
Temporary Fence & Privacy Screens
Temporary Power Solutions
Roll Off Trash & Dumpster Services

What number should I call if I need assistance with billing issues?

Please call: 256-721-8757

How do I get an updated W9 or Certificate of Insurance (COI)?

An updated W9 and COI can be found by going to www.UnitedSiteServices.com, clicking on "Acquisitions" under the "About USS" section of the website and clicking the PBS Services logo. A link to download the W9 and COI is at the bottom of the page.